

Terms & Conditions for Al Fresco Performance at Chalkney Water Meadows 2020

Audience access to the site for a **3pm** show is from **2pm to 5:30pm**

Audience access to the site for a **7:30pm** show is from **6:30pm - 9:30pm**

Smoking: We are a non-smoking site.

Children: We welcome all ages, including babies, to our performances. Admittance is free for Under 3's & they do not need a ticket. To avoid audience members having their enjoyment of the performance disturbed, parents/carers may be asked to walk noisy or disruptive children away from the performance area.

Children's tickets are for those under 16 years only. All under 16's must be accompanied by an adult. Parents/carers are fully responsible for their children during their visit.

Parking: Free parking is provided onsite for ticket holders only. Cars are parked at owner's risk and no responsibility can be taken by Al Fresco Theatre or the site owners (Browning Bros.) for loss or damage to vehicles. The car park is in grass, please drive slowly and carefully.

Pets: Pets are not permitted on site or in the car park (including in cars)

Photographs: Photography is permitted during our performance.

Access: The site and performance is wheelchair accessible. Unfortunately, however, as a pop-up outside theatre space, there are no wheelchair accessible loos onsite. Please phone in advance if you have any accessibility requirements (07715324267)

Toilets: These facilities are provided on site in a lovely shepherd hut. Please be aware there are four step steps to access these facilities.

Bad Weather: Only in very extreme conditions will a performance be stopped or cancelled, but we will never cancel a performance before the advertised start time as so often it can rain all day and then brighten up just in time!

Cancellations: If a performance is cancelled, a credit note will be issued to all ticket holders via email customers, to the value of the ticket price paid. The credit voucher can be used against future productions.

Staying safe: In line with government regulation for outdoor theatre events, all tickets must be bought online. In buying tickets customers agree for their details to be shared with the track and trace covid-alert system if a positive case of Covid-19 is confirmed from the site. If a customer tests positive for covid-19 in the days after attending a performance, we ask that Al Fresco is notified. If customers develop any covid-19 symptoms before the event they should not attend. Facemasks are optional.

Seating: Audience members need to bring their own blankets, chairs, cushions etc. and should sit socially distanced from those not in the same household or group. Those on chairs should sit towards the back of the auditorium area, leaving the space closer to the performance area for those sitting with blankets and cushions on the floor.

Please also see the Browning Brother's terms and Conditions which apply to all our performances at Chalkney Meadow www.browningbros.co.uk